

LIMITED PRODUCT WARRANTY MYHOMEBOX



GENERAL TERMS

Nothing in this Limited Product Warranty affects your rights as a consumer. The Limited Product Warranty set forth below is given by ClueTechnologies (The Netherlands, Europe) referring to the product: MYHOMEBOX.

The warranty of the MYHOMEBOX is only valid upon presentation of the proof of purchase in combination with this warranty card. This Limited Product Warranty only applies to MYHOMEBOX branded hardware products (MYHOMEBOX) which is sold by MYHOMEBOX (in Europe) and its authorized resellers and distributors and or subsidiaries and is only applicable for the described part of MYHOMEBOX. MYHOMEBOX does not make other warranties, express or implied, including any implied warranties of merchantability and fitness for a particular purpose. MYHOMEBOX expressly disclaims all warranties not stated in this Limited Warranty. Any implied warranties that might be imposed by law are limited in duration to the limited warranty period. To the extent allowed by the Local Law, the remedies in this Limited Product Warranty statement of the MYHOMEBOX are the customer's sole and therefore exclusive remedies against MYHOMEBOX. They do not restrict or affect the rights you have against the company you bought a MYHOMEBOX product from. In no manner and event will MYHOMEBOX be liable for the loss of data or for consequential, incidental or other damage whether based in contract or otherwise.

Nothing in this agreement and Limited Product Warranty limits MYHOMEBOX's liability to you. This Limited Product Warranty gives you specific legal rights. You might also have other rights that may vary from country or country of from state to state.

GEOGRAPHICAL SCOPE OF THE LIMITED PRODUCT WARRANTY

This limited product warranty is applicable to hardware products sold by MYHOMEBOX resellers and distributors.

These countries include:

- The Netherlands
- Belgium
- Luxembourg
- Germany
- France
- Spain
- United Kingdom
- Andorra
- Monaco
- Italy
- San Marino

MYHOMEBOX will honor the Limited Product Warranty in all countries where MYHOMEBOX or its authorized service providers offer warranty service as listed in the list of countries listed in this Limited Product Warranty. It may happen that availability and response times may vary depending on the country and some may also be subject to additional registration requirements.

LIMITATION OF PRODUCT WARRANTY

MYHOMEBOX only warrants the hardware product MYHOMEBOX when under normal use are free from material defects in materials and workmanship during the Limited Product warranty which can be found in the period table below (Limited Product Warranty Period). The Limited Product Warranty is only valid if the product is used, serviced and maintained in accordance with the user manual and or other documentation that is provided to the purchaser (and therefore the end-user) at the time of purchase. The Limited Product Warranty of the MYHOMEBOX is not valid when problems occur because of:

- Unauthorized alterations or attachments in any way.
- Abuse, misuse, negligence etc. including failing to operate the MYHOMEBOX product in accordance with the provided and given specifications or other given requirements.
- Failure of goods or services not obtained from MYHOMEBOX or not subject to a then effective MYHOMEBOX warranty and/or product maintenance agreement.
- Improper handling and use of the MYHOMEBOX product.
- Improper storage of the MYHOMEBOX.
- Water damage, catastrophic events.
- When any serial numbers of the MYHOMEBOX are not identifiable or have been removed.
- Mechanical Damage (Fracture, breakings, cuts, abrasions, deformations caused by impact, fall or dropping another object on the device).
- When the user does not comply with the given instructions.
- Damages resulting from external causes in any way possible
- Damage which is the result of faulty or improper software that is caused by a computer virus or any other attack or when the user fails to update the software according to the request of MYHOMEBOX and or its manufacturer.
- Damage which is the result of too much voltage in the power and/or the telecom communications network.
- Damage caused by improper electrical installations at the premises of the end-user.

LIMITED PRODUCT WARRANTY PERIOD

The Limited Product Warranty Period starts on the date of purchase from MYHOMEBOX or its authorized resellers. Your dated sales or delivery receipt showing the date of purchase of the MYHOMEBOX is your proof of the purchase date and also the proof of your Limited Product Warranty. You may be required to provide your receipt stating the date of purchase as a mandatory condition of receiving warranty service. You are entitled to warranty service of your product according to the terms and conditions stated in this document if a repair to your MYHOMEBOX hardware is required within the Limited Product Warranty Period. This Limited Product Warranty is only extended to the original user (The original purchaser of the MYHOMEBOX hardware). The Limited Product Warranty which is only extended to the original purchaser and therefore not transferable to anyone who obtains ownership for the MYHOMEBOX hardware product from the original end-user purchaser.

PRODUCT WARRANTY PERIOD TABLE

PRODUCT TYPE	LIMITED PRODUCT WARRANTY PERIOD
MYHOMEBOX	TWO (2) YEARS STARTING AT PURCHASE

